# MEDIA RELEASE

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Lawrence E. Stone, Assessor

For Immediate Release: August 28, 2009

Contact: David Ginsborg (408) 299-5572

# Board of Supervisors Hold Special Session to Consider Waiver of \$30 Assessment Appeals Filing Fee

At 4:45 today the Santa Clara County Board of Supervisors will hold a rare special session to consider Assessor Larry Stone's urgent request that the Board waive the \$30 filing fee currently required when disputing assessed values for qualifying applicants on a one-time basis only. Thursday morning, Assessor Stone concluded that his staff would not be able to complete the review of all requests for assessment reductions.

In addition to the 90,000 proactive reductions in assessed values provided prior to the July 1 close of the 2009-10 assessment roll, totaling \$17.4 billion, the assessor's office has been overwhelmed with additional requests for reductions, a 400 percent increase over the prior year. "Between June 26 and August 28 my appraisal staff reviewed the assessed value of over 29,000 residential properties. Regrettably, we were unable to complete 5,000 requests which were filed timely, prior to the deadline for filing an assessment appeal. It is bad enough that these 5,000 property owners will now need to file another application with the Assessment Appeals Board prior to September 15, but to ask them to pay \$30 is simply not fair. All of these property owners filed their requests by the deadline of August 15 and should not be penalized. I am very grateful to the President of the Board of Supervisors, Liz Kniss, for immediately recognizing the gravity of the problem and calling a rare special session on Friday afternoon. I want to thank the Clerk of the Board Maria Marinos for exceptional cooperation and assistance," said Assessor Larry Stone.

The avalanche of requests was a direct response to the dramatic drop in the market value of residential property values. There are two ways to dispute an annual assessed value: (1) request an informal review by the Assessor or (2) file an Application for Changed Assessment with the independent Assessment Appeals Board. The deadline to request an informal review ended August 15, and the deadline to file an Application of Changed Assessment concludes September 15.

Due to the unexpectedly large volume of requests, the Assessor's entire appraisal staff has been redirected from processing, valuing and enrolling assessments resulting from changes in ownership and new construction, to processing requests for reduction. In addition, the appraisal staff worked overtime every Saturday since July 22 to keep up with the extraordinary number of requests. "Despite every effort, we simply could not keep up with the demand," said Stone. These taxpayers need to file a formal Application for Changed Assessment if they are to receive any further consideration of a reduction to their 2009-10 assessed value.

Applications for changed assessments must be received in the Office of the Clerk of the Board of Supervisors, or postmarked no later than September 15. Applications received or postmarked after that date cannot be accepted pursuant to State statute.

In considering whether or not to file an assessment appeal, taxpayers are urged to keep in mind that the valuation date is January 1, 2009, meaning that only sales or other market data that occurred prior to March 31, 2009, may be considered for the appeal. Sales or other market activities that occur after March 31, 2009, cannot be considered for the January 1, 2009, valuation date.

After an appeals application is filed, and during the review and preparation process, an appraiser will contact appellants to discuss the market data the Assessor relies on in formulating the opinion of value. The appraiser will discuss the basis for the Assessor's opinion, and the taxpayer may choose to withdraw their appeal or to stipulate to another value. If the appellant disagrees with the Assessor's opinion and chooses not to withdraw the appeal or enter into a stipulation to a different value, the case will be heard by the Assessment Appeals Board (AAB). The AAB is an independent panel of appraisers, accountants and real estate professionals, separate from the assessor's office, established by the Board of Supervisors to review and decide valuation disputes between the County Assessor and property owners.

The Assessor will notify the 5,000 taxpayers on Monday that they will need to submit an Application for Changed Assessment in order to pursue any further review of their property assessment. Should they wish to have the filing fee waive, each property owner must meet the following criteria and provide a copy of the letter with their application:

- a. A person affected or the person's agent, or a relative mentioned in Property Tax Rule 317, timely filed a PROP 8 (DECLINE-IN-VALUE) REQUEST FORM requesting review of the 2009-10 assessed value of the property on or before the Assessor's August 15, 2009, deadline; and
- b. The Assessor has not completed the review prior to August 31, 2009; and
- c. The Application for Changed Assessment is filed with the Clerk of the Board between September 1 and September 15, 2009 inclusive.

In late September, the Tax Collector will issue the annual property tax bill. Payable in two installments; the first installment of the tax bill is due December 10. Reductions, which are the result of the "informal" review by the assessor's office, will be reflected in the tax bill. Filing a formal appeal does not relieve the taxpayer of their obligation to timely pay their property tax bill. Any subsequent reductions in assessed value agreed to by the Assessor or ordered by the Assessment Appeals Board will be separately noticed and may result in subsequent refunds.

Attached is a copy of the transmittal submitted to the Board.

#### Office of the Assessor

County of Santa Clara

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Lawrence E. Stone, Assessor



Prepared by: Mary Solseng Assistant Assessor

TO:	Board of Supervisors
FROM:	Larry Stone June Save
DATE:	August 27, 2009

**SUBJECT:** Resolution to waive filing fee

### **RECOMMENDED ACTION**

Adopt Resolution providing a one-time waiver of the \$30.00 filing fee for the Applications for Changed Assessment provided all of the following conditions have been met:

- a. The person affected or the person's agent, or a relative mentioned in Property Tax Rule 317, timely filed a PROP 8 (DECLINE-IN-VALUE) REQUEST FORM requesting review of the 2009-10 assessed value of the property on or before the Assessor's August 15, 2009 deadline; and
- b. The Assessor has not completed the review prior to August 31, 2009; and
- c. The Application for Changed Assessment is filed with the Clerk of the Board between September 1 and September 15, 2009 inclusive.

### FISCAL IMPLICATIONS

The County will not receive an unknown amount of \$30 processing fees for those property owners who qualify for the waived fee. Based upon an estimated 5,000 unprocessed requests for review, the maximum cost is \$150,000 in waived filing fees. The Assessor anticipates that not all of the 5,000 will file an Application for Changed Assessment, thus reducing the overall revenue by an unknown amount.

#### **REASONS FOR RECOMMENDATION**

The Assessor requested that the Board of Supervisors provide a onetime waiver of the \$30 filing fee for property owners who timely filed a request for reduction to effectively extend the Assessor's ability to review requests for reductions as well protect the property owners administrative rights.

#### BACKGROUND

In response to the dramatic drop in the market value of residential property values, taxpayers have overwhelmed the Assessor's Office with requests for review of their 2009-10 assessed value.

There are two ways to dispute an annual assessed value: request an informal review by the Assessor or file an Application for Changed Assessment with the independent assessment appeals board, commonly referred to as an assessment appeal. The deadline to request an informal review ended August 15, and the deadline to file an Application of Changed Assessment concludes September 15.

Assessor's Office Mission: To produce an annual assessment roll including all assessable property in accordance with legal mandates in a timely, accurate, and efficient manner; and provide current assessment-related information to the public and governmental agencies in a timely and responsive way.

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As of August 15, the Assessor's Office had received over 34,000 requests for reductions for the 2009-10 assessment roll; over 16,000 of those were filed since July 1, a 400% increase over the prior year. These requests are above and beyond the 90,000 proactive reductions provided prior to the close of the 2009-10 assessment roll on July 1.

Due to the unexpectedly large volume of requests, the Assessor's entire appraisal staff was redirected from processing, valuing and enrolling assessments resulting from changes in ownership and new construction, to processing requests for reduction. In addition, staff has worked overtime every Saturday since July 22 to keep up with the estraordinary number of requests.

Unfortunately, of the 34,000 requests, 5,000 timely filed requests will not be reviewed by the Assessor without the additional filing of a formal appeal with the Clerk of the Assessment Appeals Board. It is the Assessor's opinion that taxpayers who filed prior to the August 15 deadline seeking relief and were denied review due to the overwhelming number of requests for reduction should not be penalized with a \$30 fee to file a formal appeal. These taxpayers need to file a formal Application for Changed Assessment if they are to receive any further consideration of a reduction to their 2009-10 assessed value.

Applications for changed assessments must be received in the Office of the Clerk of the Board of Supervisors, or postmarked, no later than September 15. Applications received or postmarked after that date cannot be accepted pursuant to State statute.

In considering whether or not to file an Assessment Appeal, taxpayers are urged to keep in mind that the valuation date is January 1, 2009 meaning that only sales or other market data that occurred prior to March 31, 2009 may be considered for the appeal. Sales or other market activity that occur after March 31, 2009 cannot be considered for the January 1, 2009 valuation date.

In addition to an extraordinary effort by the staff in the Assessor's Office, technology has played a key role improving the Assessor and the Clerk's ability to manage the dramatic increases in workload. In the Assessor's Office, the process to request a reduction had been extremely paper intensive and demanding of staff time. This year, staff was able to focus on appraising rather than answering phone calls and manually entering taxpayer information. The Assessor's Office utilized a new system that allowed taxpayers to electronically request a reduction online. That information was then electronically transmitted to the appraiser's work queue. Had this system not been in place the number of requests not reviewed by the Assessor would have been significantly greater.

The Clerk has also implemented enhancements to automate systems, such as streamlining the workflow for scanning and exporting documents from the Clerk to the Assessor. Additional equipment was installed to handle the volume of documents, as well.

In late September the Tax Collector will issue the Annual Tax Bill. Payable in two installments; the first installment of the tax bill is due December 10. Reductions, which are the result of the "informal" review by the Assessor's Office, will be reflected in the tax bill. Filing a formal appeal does not relieve the taxpayer of their obligation to timely pay their property tax bill. Any subsequent reductions in assessed value agreed to by the Assessor or ordered by the Assessment Appeals Board will be separately noticed and may result in subsequent refunds.

Upon approval by the Board, the Assessor's Office will notify the population of requestors that we have not processed their review and that they will need to submit an Application for Changed Assessment in order to pursue any further review of their valuation.

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## **CONSEQUENCES OF NEGATIVE ACTION**

The Clerk of the Board will not be able to waive the filing fee for Assessment Appeals.

# ATTACHMENTS

Resolution

#### RESOLUTION OF THE COUNTY OF SANTA CLARA BOARD OF SUPERVISORS PROVIDING A ONE TIME WAIVER FOR THE FILING FEE FOR ASSESSMENT APPEALS

WHEREAS, the Assessor notified all property owners of their assessed value in a notification card on June 26; and

WHEREAS, the Assessor proactively reduced the Assessed Value on over 90,000 residential properties prior to the close of the 2009-10 assessment roll on July 1; and

WHEREAS, the Assessor received over 34,000 additional PROP 8 (DECLINE-IN-VALUE) REQUEST FORMs by the Assessor's August 15 deadline; and

WHEREAS, the Assessor has redirected staff resources to address the overwhelming number of requests and anticipates reviewing nearly 30,000 properties by August 31, the Tax Collector's deadline for receiving roll corrections prior to producing tax bills; and

WHEREAS, the Assessor has insufficient time and staff to complete the review requested for approximately 5,000 properties prior to the September 15, 2009 deadline for filing an Application for Changed Assessment; and

WHEREAS, Article XIII, Section 18 of the California Constitution empowers the Board of Supervisors in each county to adopt rules of notice and procedures for assessment appeals boards as may be required to facilitate their work and to insure uniformity in the processing and decision of equalization petitions; and

**WHEREAS**, the Board of Supervisors adopted a \$30.00 processing fee that is paid at the time of filing an Application for Changed Assessment; and

**WHEREAS**, the Assessor has requested a one-time waiver of the \$30.00 filing fee for Applications to effectively extend the period of review;

**NOW, THEREFORE, BE IT RESOLVED** that the Board of Supervisors of the County of Santa Clara will provide a one-time waiver of the \$30.00 filing fee for Applications for Changed Assessment provided all of the following conditions have been met:

a. A person affected or the persons's agent, or a relative mentioned in Property Tax Rule 317, timely filed a PROP 8 (DECLINE-IN-VALUE) REQUEST FORM requesting review of the 2009-10 assessed value of the property on or before the Assessor's August 15, 2009 deadline; and

b. The Assessor has not completed the review prior to August 31, 2009; and

c. The Application for Changed Assessment is filed with the Clerk of the Board between September 1 and September 15, 2009 inclusive.

PASSED AND ADOPTED by the Board of Supervisors of the County of Santa Clara, State of California, this \_\_\_\_\_\_ by the following vote:

AYES: NOES: ABSTAIN ABSENT:

> Liz Kniss, President Board of Supervisors

Signed and certified that a copy of this document has been delivered by electronic or other means to the President, Board of Supervisors. ATTEST:

DATED:

Maria Marinos, Clerk Board of Supervisors

APPROVED AS TO FORM AND LEGALITY:

#### Senior Lead Deputy County Counsel

DATED: